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ALPHA CONTROL ECOSYSTEM [ACE]

FOR SELF-STORAGE, TRADE PARKS AND GATED SITES

# A code for every customer. Not one for all.

Gate and door access for self-storage, trade parks and gated sites, run from one browser. Each customer gets their own code and hours, number plates can open the gate, overdue accounts are suspended in one click, and every door controller is covered for life while your subscription is active.

Pilot one site →

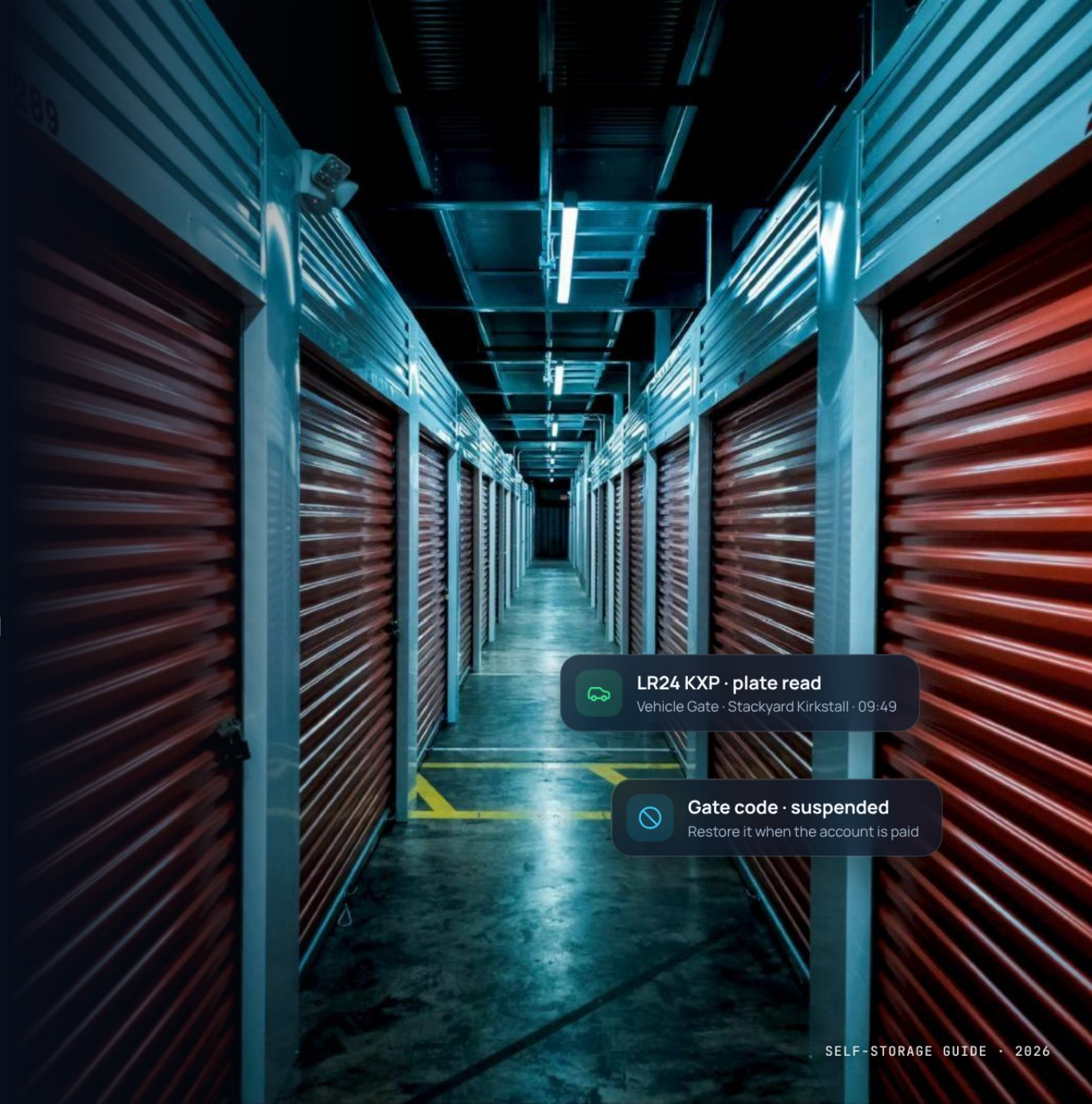
See suspend and restore

Own code, own hours

Number-plate entry

Lifetime controller warranty*

* In cloud mode, while your subscription is active. Exclusions apply.



● WHAT OPERATORS ASK FOR

# Six things every storage and gated site needs from its gates.

Customers book online at any hour and expect to get in the same way, while the site stays secure and the rent gets paid.

01

## A code for every customer

No shared site code. Every entry belongs to a named customer.

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## Hours that match the plan

Standard hours for most, 24/7 for customers who pay for it.

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03

## Overdue? Suspended

Suspend a customer's access in one click, and restore it when they pay.

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04

## Number-plate entry

A supported camera at the vehicle gate reads and logs every plate.

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05

## Unstaffed hours, covered

Video calls from the gate and remote unlock from your phone.

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06

## Every site in one place

Stores, trade parks and yards in one browser, linked to your systems.

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THE NUMBERS

# Customers book online. They expect to get in the same way.

UK STORES

**3,143**

Self-storage stores across the UK, in the industry's 2026 report.

SSA UK, 2026

ONLINE BOOKING

**94.2%**

Of stores offer online booking.

SSA UK, 2026

MONITORED CCTV

**90.8%**

Of stores use monitored CCTV, so security is already a priority.

SSA UK, 2026

AI

**23%**

Of operators are already actively using AI.

SSA UK, 2026

A shared gate code tells you nothing about who came in, and changing it means telling every customer. **With a code for each customer, you know who was on site, and one change affects one account.**

**1**

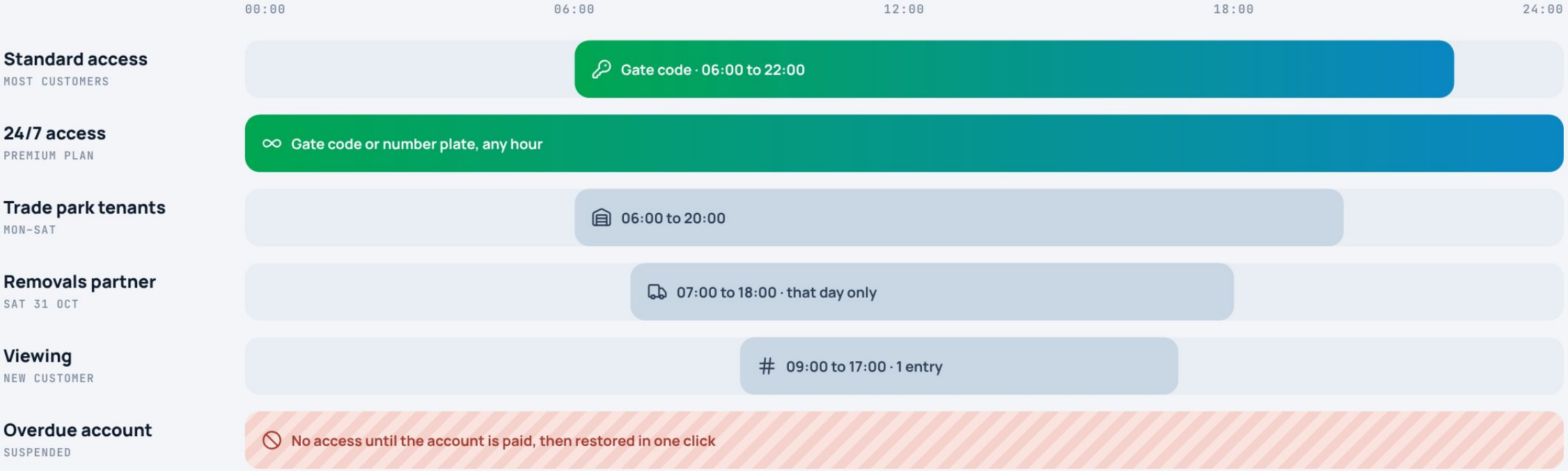
CODE PER CUSTOMER

Source: **Self Storage Association UK**, UK Annual Industry Report 2026, produced with Cushman & Wakefield. Figures from the report summary at ssauk.com, October 2026.

● ACCESS HOURS BY CUSTOMER

# Every customer, their own hours. The gate knows them.

Each code can carry dates, daily hours, days of the week and a number of entries. One day at Stackyard Kirkstall, from our demo account.




### Hours by plan

Sell 24/7 access as an upgrade.

### Dates

Removals and contractors on their day only.

### Entries

One entry for a viewing.

### Checked at the gate

The controller checks each code against its rules.

NUMBER PLATES AND GATES

# Drive up.
# The gate knows the van.

### Every plate, logged

A number-plate camera at the vehicle gate logs each vehicle with the site and the time.

### Registered plates let in

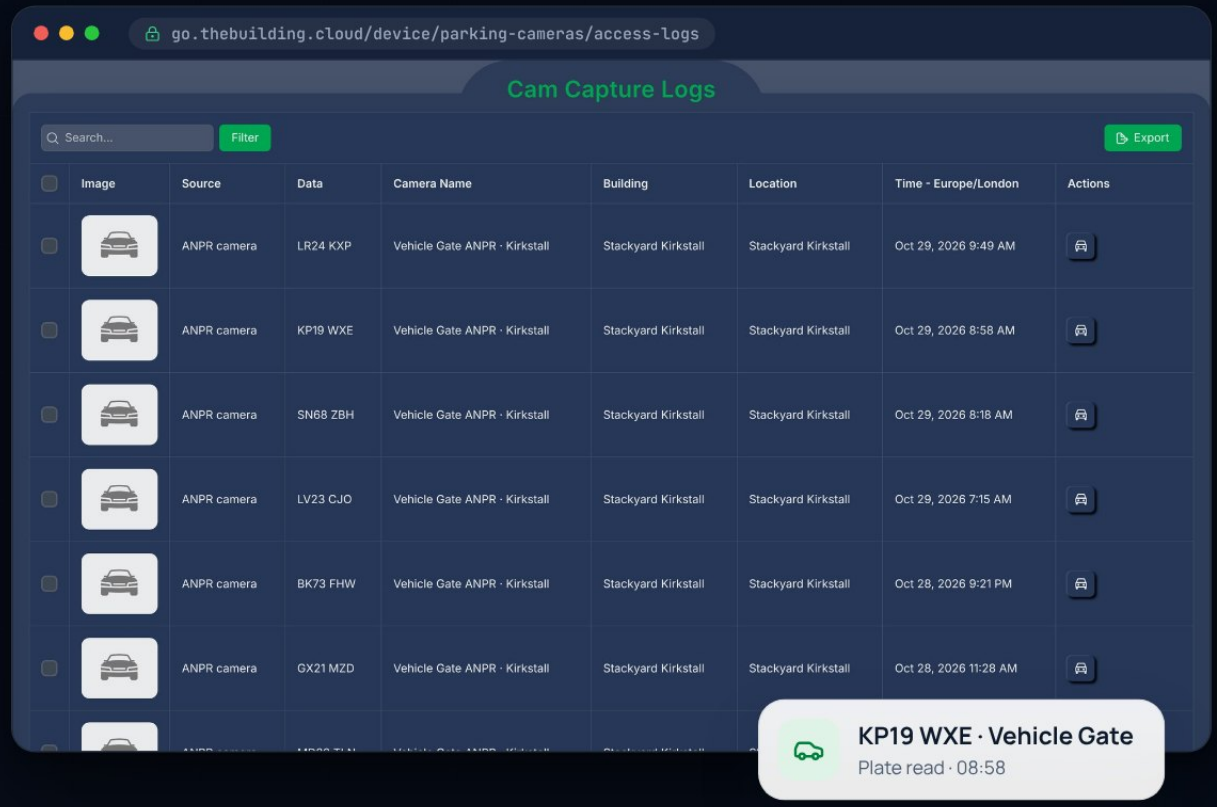
With a supported camera and controller, add a customer's registration to their account, alongside their gate code.

### A keypad for everyone else

Hire vans and visitors use their own gate code, on foot or at the vehicle gate.

### A video call from the gate

Customers scan the intercom sign to call your team, who can open the gate from a phone.




### Works with your gate

The controller's relay drives your existing gate motor or barrier, alongside pedestrian gates and building doors.

SUSPEND AND RESTORE

# Overdue? Suspended. Paid? Restored.

### Suspend in one click

Set the customer to Pending and their codes stop at every gate.

### Restore when they pay

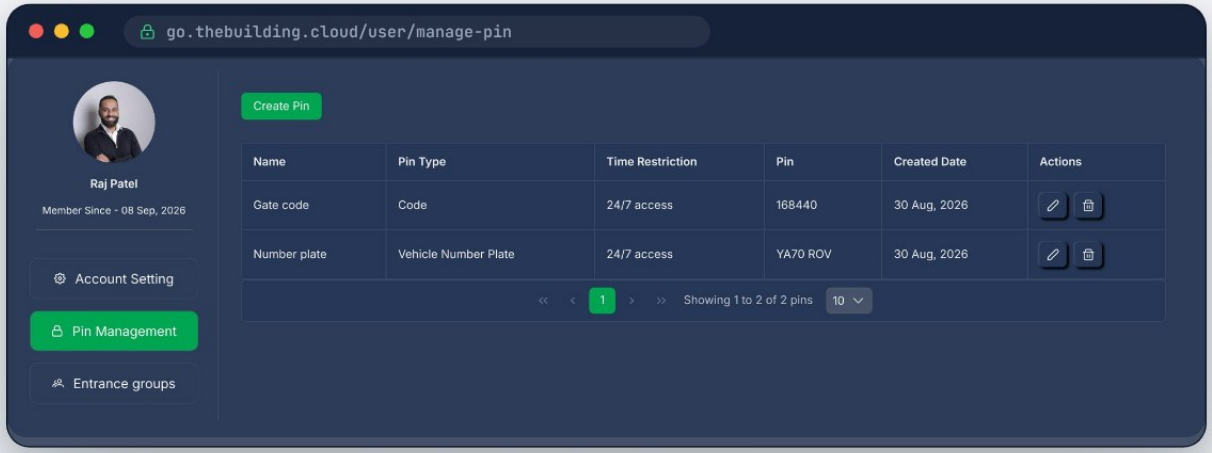
Set them back to Approved and the same codes work again, so there's nothing new to send.

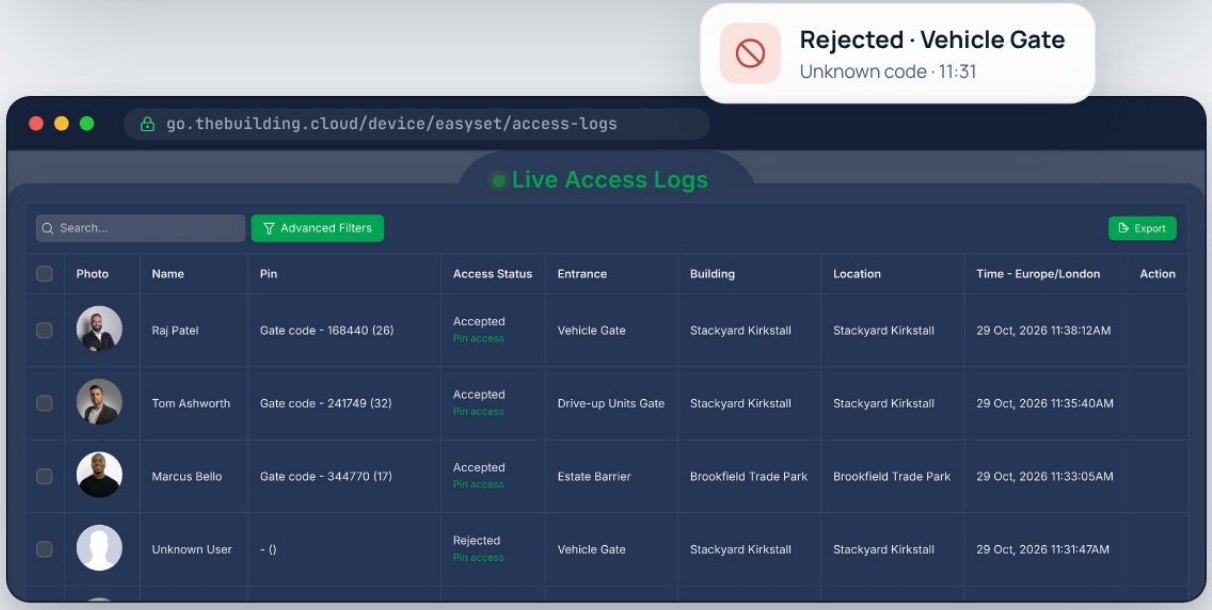
### See the attempts

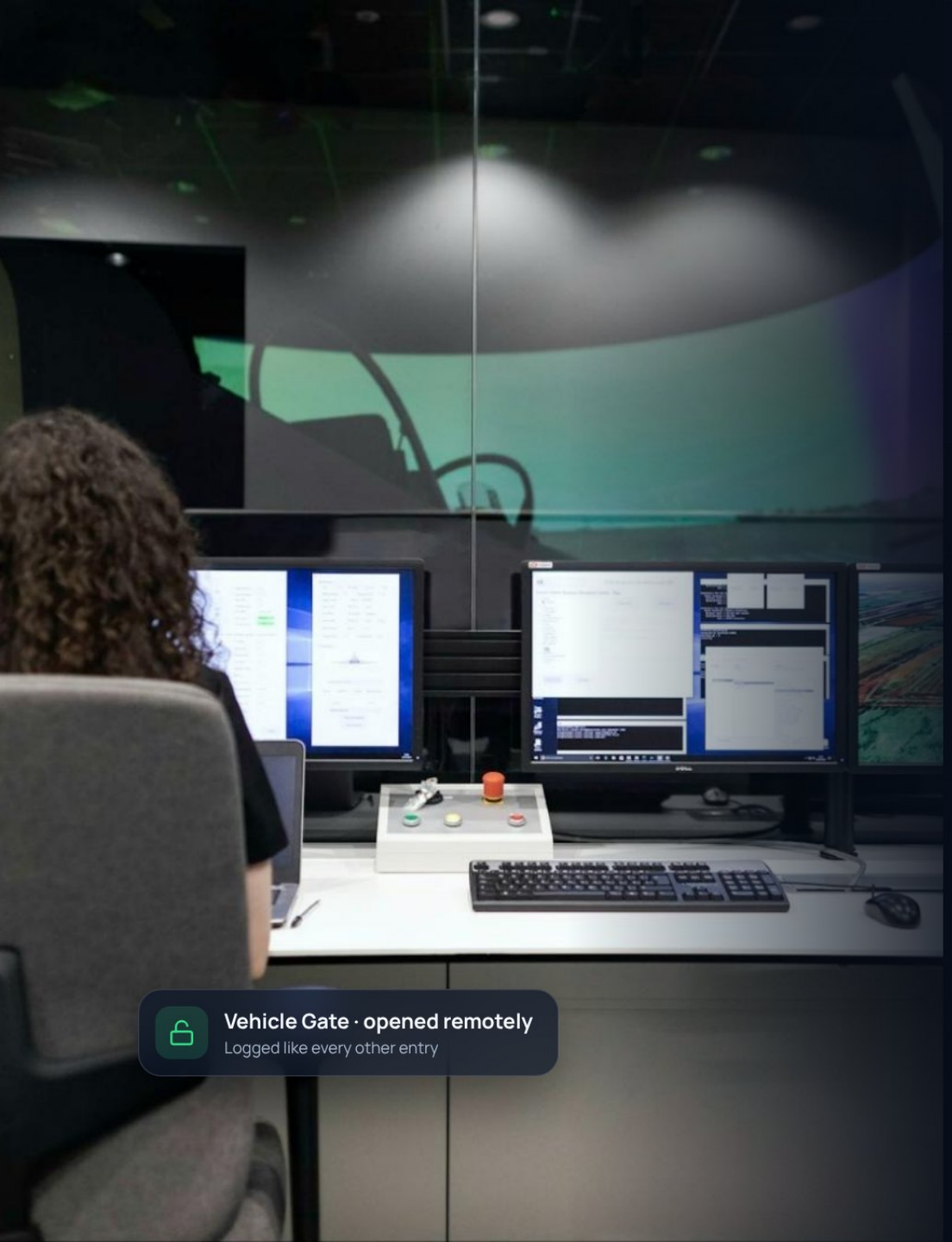
A suspended code tried at the gate shows in the log as a refused, unknown code.

### Or let your software do it

Your storage management system can change access through our REST API.






UNSTAFFED HOURS

# Nobody on site. Everyone looked after.

Run quiet hours and smaller sites remotely, with help a tap away for customers at the gate.

**Video calls from the gate**
Answered by your team on their phones or in the dashboard.

**Remote unlock**
Open a gate or door for a customer from anywhere.

**Tell customers**
Gate maintenance or holiday hours by email, SMS or voice call.

**Know when something's wrong**
An automation rule can email your team when a controller goes offline.

Automation rules are included on the Enterprise plan.

EVERY SITE

# Every site.
# One browser tab.

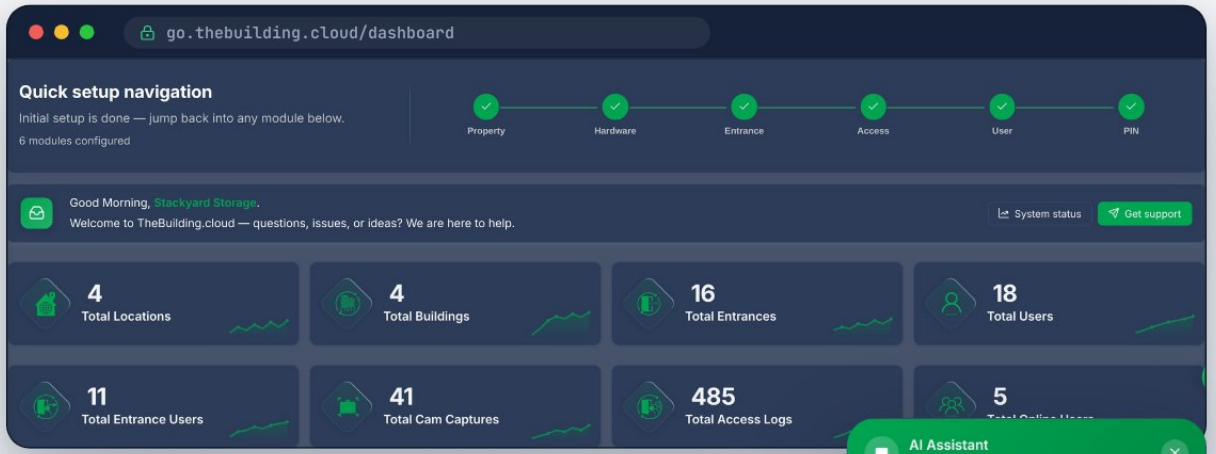
### Stores, trade parks and yards
Every gate and door, organised the way you run them.

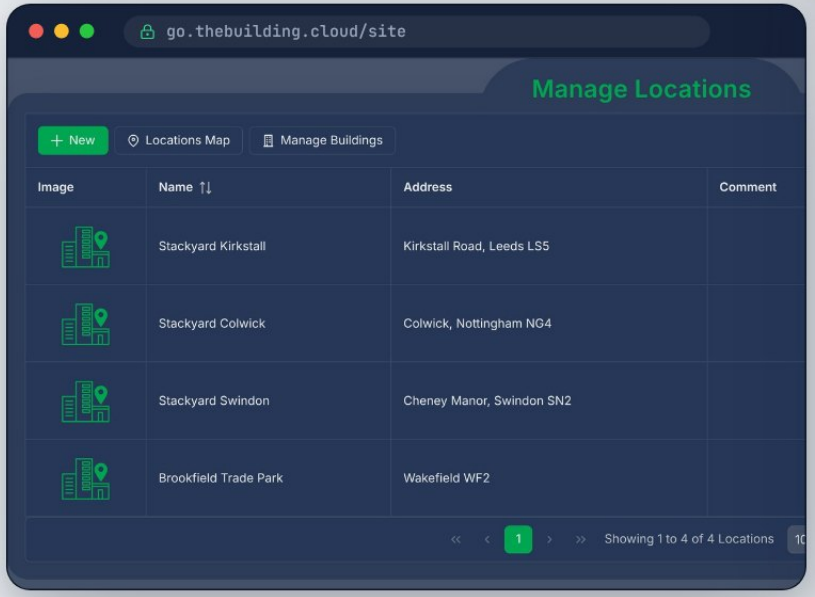
### Site staff see their own
Give each store manager their sites, and nothing else.

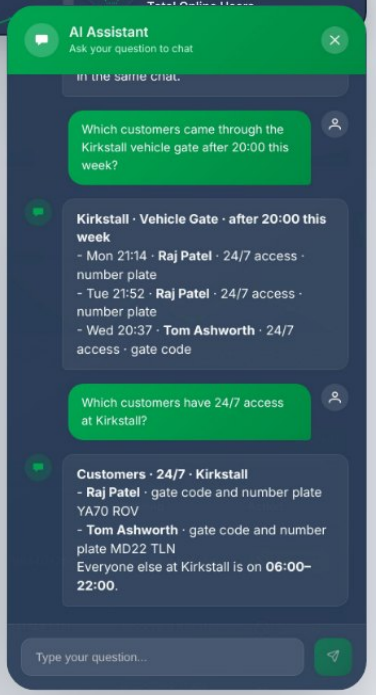
### Partners and contractors
Removals firms and engineers on their days and hours only.

### Ask the assistant
“Who came through the Kirkstall gate after 20:00 this week?” answered in seconds.

### Connect your storage software
A documented REST API to create, change and suspend access.



● CAPITAL AND RUNNING COSTS

# No phone line at the gate. No site PC to look after.

A known cost at each controlled gate or door, then one predictable subscription.

| | TRADITIONAL GATE ACCESS | THEBUILDING.CLOUD |
|---|---|---|
| **Capital**<br>ONE-OFF | ✕ ~~Keypads cabled back to a site panel~~<br>✕ ~~An access control PC in the office~~<br>✕ ~~A phone line or cable run for the gate intercom~~ | ✓ A controller at each controlled gate or door<br>✓ A keypad at the gate, and a camera if you want plates<br>✓ Your existing gate motor or barrier |
| **Running**<br>EVERY MONTH | ✕ ~~Shared codes changed for everyone~~<br>✕ ~~Line rental for the intercom~~<br>✕ ~~Codes managed on site, one store at a time~~<br>✕ ~~Out-of-warranty parts and call-outs~~ | ✓ One platform subscription<br>✓ Lifetime controller warranty while subscribed<br>✓ Every site managed from one browser |

Pricing is hardware for each controlled gate or door plus a platform subscription. Ask us for a costed proposal for your sites.

● LIFETIME WARRANTY

# Buy the controller once. We cover it for life.

In cloud mode, every door controller is covered for as long as your subscription is active. In standalone mode, it has a 12-month warranty.

| | Year 0 | Year 10 | Year 15 and beyond |
|---|---|---|---|
| **Typical wired system**<br>HARDWARE WARRANTY | Up to 5 years | Out of warranty: you pay for parts and call-outs | |
| **Standalone mode**<br>NO SUBSCRIPTION | 12 mo | Out of warranty after the first 12 months; your rights in law continue | |
| **Cloud mode**<br>SUBSCRIPTION ACTIVE | Covered every year your subscription is active, with updates over the air | | |

## What's covered

- Door controller hardware faults, repaired or replaced
- Firmware updates delivered over the air
- Remote diagnostics: online state, signal and firmware

## Exclusions apply, for example

- Accidental damage, vandalism and misuse
- Fire, flood, lightning and power surges
- Gate motors, barriers, cameras and third-party devices

Lifetime cover applies to door controllers we supply, while your subscription is active, and is subject to our warranty terms. Your rights in law are not affected.

● QUESTIONS WE HEAR

# Straight answers for site operators.

### What does the warranty cover?

Door controller hardware faults: for life in cloud mode while your subscription is active, or 12 months in standalone mode. Exclusions apply.

### Does it lock individual units?

It controls gates, barriers and building doors. Unit doors and padlocks stay as they are.

### The gate is far from any building?

Controllers connect over cellular, so there's no data cable or phone line to run to the gate.

### Do customers need a number plate?

No. Plates work where you fit a supported camera; everyone else uses their gate code.

### Can it link to our storage software?

Yes, through our documented REST API, so access can follow move-ins, move-outs and payments.

### Does it suit a single site?

Yes. Start with one gate and add doors and sites as you grow.

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NEXT STEP

# Start with one gate. Then every site.

Tell us about the site you'd like to try. We'll price it, and you'll see every gate and door in your dashboard.

- Number of sites, gates and doors
- Your access hours and plans
- The storage software you use today


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