thebuilding.cloud
ALPHA CONTROL ECOSYSTEM [ACE]

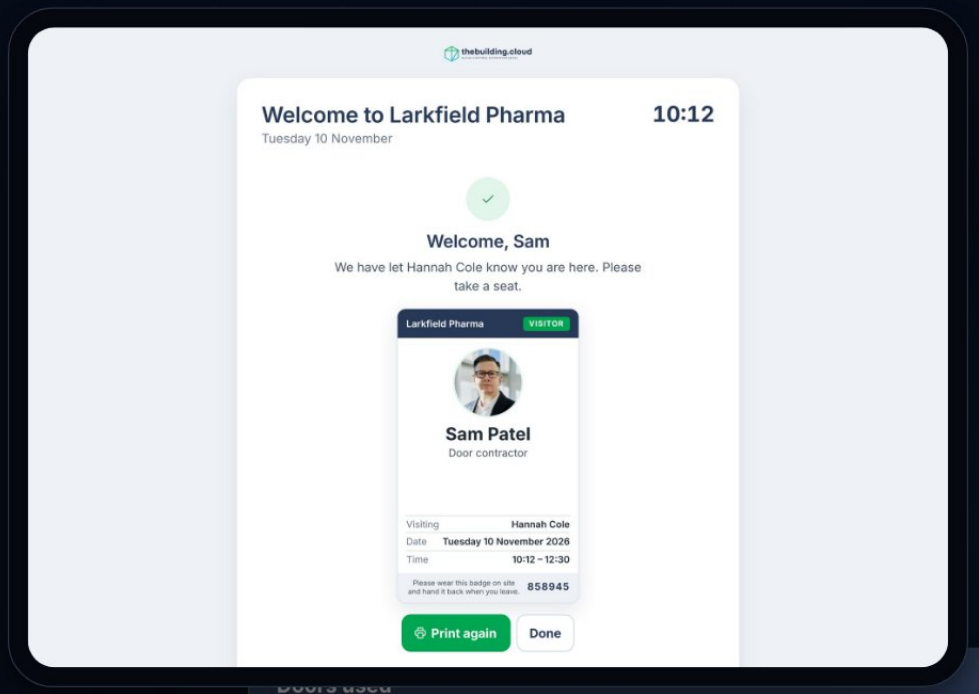
• FOR PHARMACEUTICAL MANUFACTURERS, WHOLESALERS AND LABS

Every visitor signed in. Every door on record. Every alarm passed on.

Visitor management, door access and alarm monitoring for licensed sites, run from one browser. Timed passes for only the doors a visitor needs, refused attempts on record, cold-room alarms that ring the people you choose, and a roll call of visitors when the alarm sounds.

Book a site survey →

Switching from licences?



08:52	Reception	QR code
08:55	Office Corridor	QR code
09:03	QA Office	QR code
09:47	Warehouse Personnel Door	QR code
09:51	Controlled Drugs Store	QR code, refused
10:05	QA Office	QR code

Controlled Drugs Store · refused
Visitor pass · 09:51

Cold Room 1 · high temperature
Calling the site manager

Monthly plans, cancel any time

Door controllers with built-in cellular

Lifetime controller warranty*

* In cloud mode, while your subscription is active. Exclusions apply.

● WHAT LICENSED SITES ASK FOR

Six things a pharma site needs from its doors and visitors.

Ready for an inspection: the right people in the right zones, and a record that shows it.

01

Zones for door users and guests

Only the doors they need: warehouse, cold rooms, the controlled drugs store, quarantine or QA.

PAGE 08

02

Visitors signed in, host told

Photo, site rules and confidentiality on screen, and the host told at once.

PAGES 06 · 09

03

Contractors and hauliers, on time

Passes for their doors only, for the length of the visit.

PAGES 05 · 10

04

Cold-room alarms out of hours

A call, a text and an email to the people you choose.

PAGE 11

05

An audit trail you can export

Every door, every visitor, including refused attempts.

PAGE 07

06

Everyone counted at the muster point

A roll call of visitors on any phone.

PAGE 12

WHAT'S EXPECTED OF LICENSED SITES

Restricted access. A trail you can show.

Good distribution practice, Home Office licensing and data integrity guidance all point the same way.

GDP PREMISES

All areas

Unauthorised access to every area of a wholesaler's licensed premises should be prevented.

EU GDP 3.2, APPLIED BY THE MHRA

CONTROLLED DRUGS

Audit trail

Home Office guidance asks licensees for electronic access control with a clear audit trail, and strong rooms separately alarmed or zoned.

HOME OFFICE SECURITY GUIDANCE V1.5

OUT OF HOURS

24/7

Temperature alarms must reach someone. NHS guidance calls phone, SMS and email alerts the most robust.

NHS SPS, JANUARY 2026

COLD STORE THEFT

£944k

Weight-loss medicines taken from a wholesaler's site, some from its refrigerated store, after the cameras were sprayed.

THE PHARMACIST, JULY 2026

Inspectors and auditors ask the same questions: who went where, when, and who let them in. **Every visit, door and alarm in one record answers them.**

One

RECORD FOR THE SITE

Sources: **EU GDP guidelines** 2013/C 343/01, section 3.2, via ECA Academy · **Human Medicines Regulations 2012**, regulations 43 and 45 · **Home Office** Security guidance for all businesses and other organisations, v1.5, November 2022 · **NHS Specialist Pharmacy Service**, Establishing alerts for temperature monitoring systems, January 2026 · **The Pharmacist**, weight-loss drugs burglary, July 2026. We don't claim GxP validation of the platform.

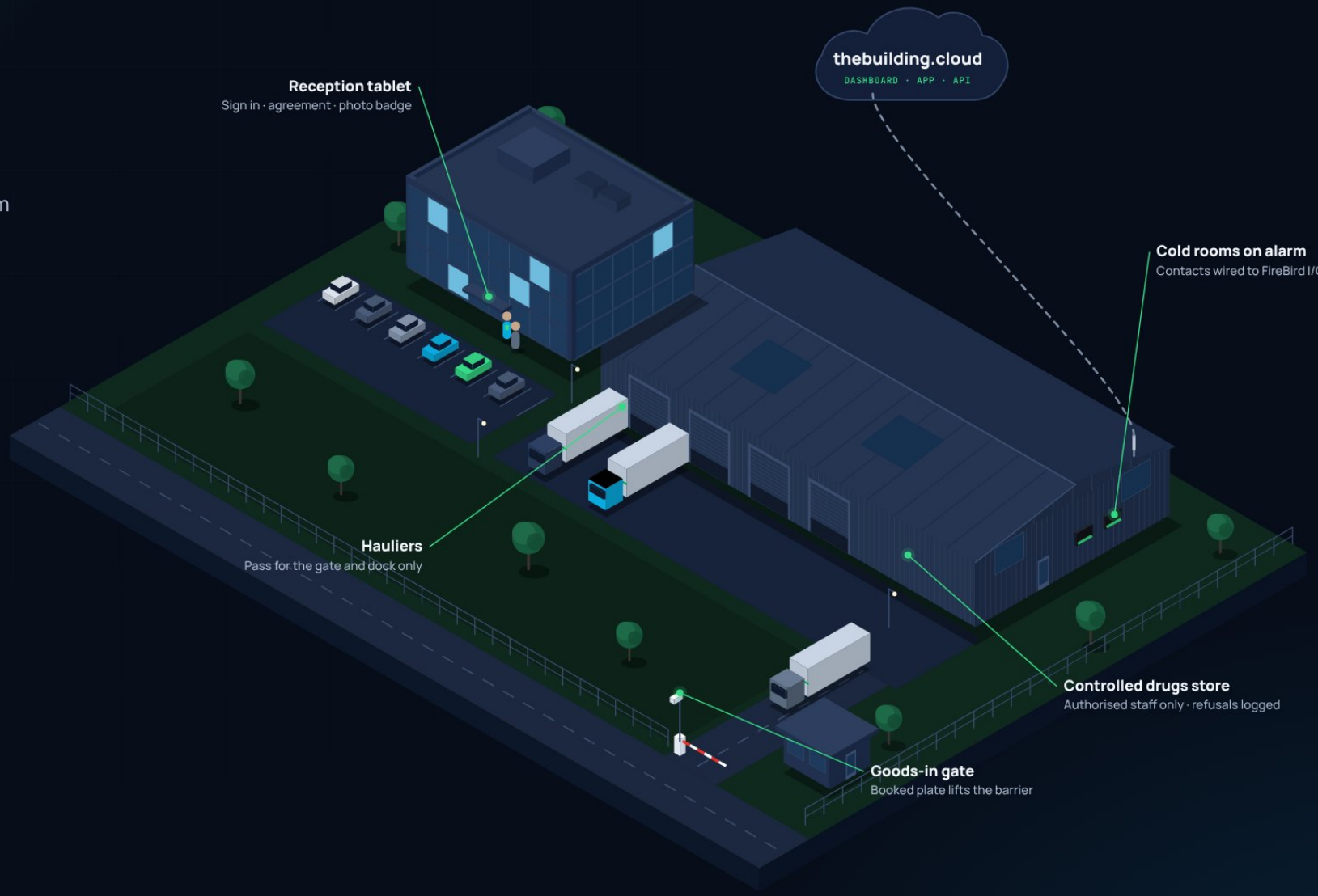
• THE WHOLE SITE

Gate to cold room. One dashboard.

Reception, warehouse zones, the goods-in gate and the alarm contacts on your cold rooms, managed together, with no site server.

- Reception tablet
- Visitor passes
- Phone door keys
- PINs and fobs
- Number plates
- Alarm inputs
- Video intercom
- API and webhooks

FireBird door controllers connect over cellular, so doors don't depend on your site network.



● TIMED VISITOR PASSES

Their doors. Their hours. Nothing else.

Book with the doors they need

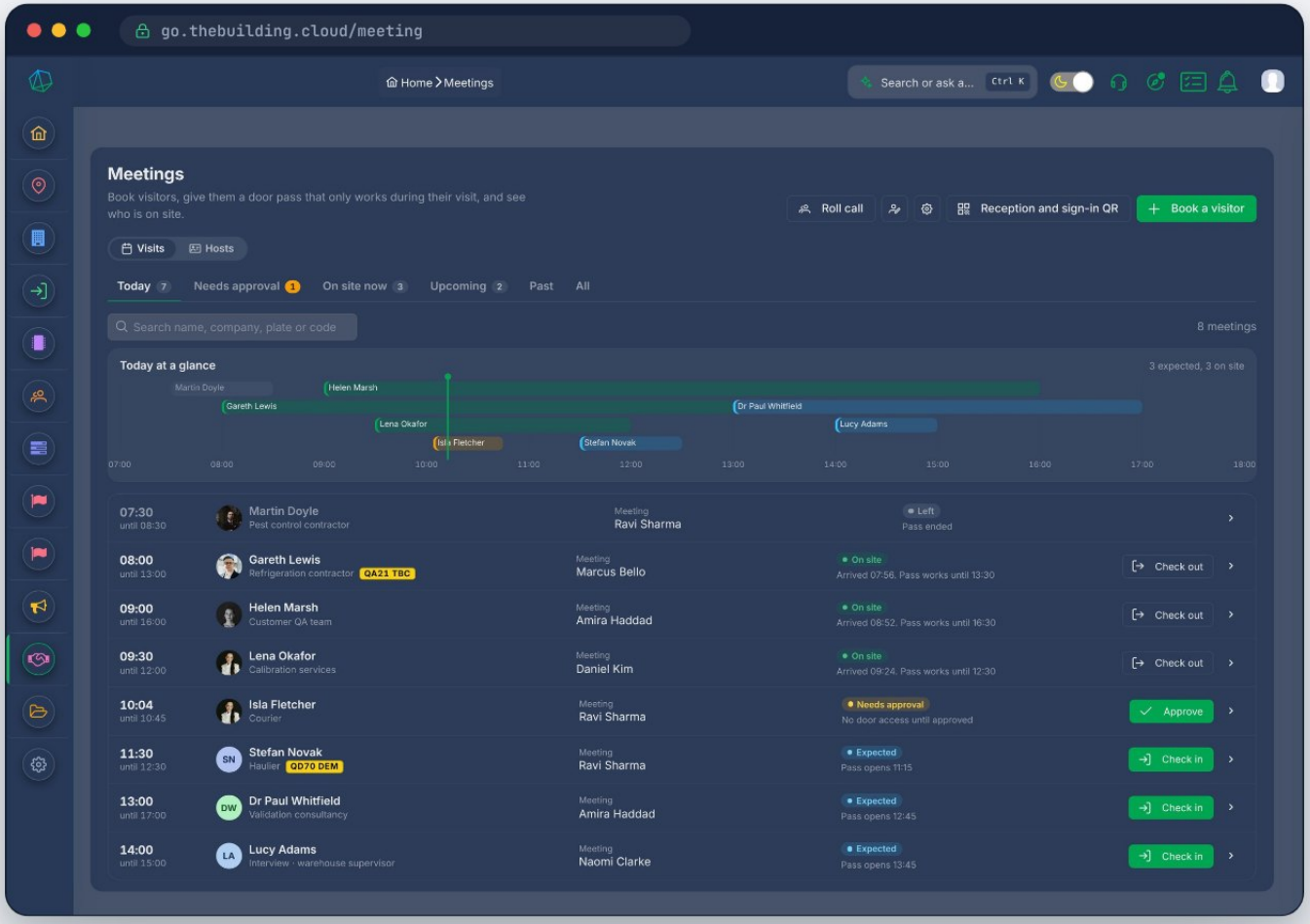
Choose the group: reception only, auditors, cold-chain engineers or hauliers.

Opens and closes on its own

From 15 minutes before the visit to 30 minutes after, or the times you set. Then it's removed from the doors.

Walk-ins wait for approval

No door access until the host or reception says yes.



Helen Marsh · Auditors and inspectors
Pass works until 16:30

Stefan Novak · Hauliers · goods-in
Pass opens 11:15 · plate QD70 DEM

Screens from our demo account. Names are made up.

• RECEPTION

Rules accepted. Photo taken. Badge printed.

Site rules and confidentiality

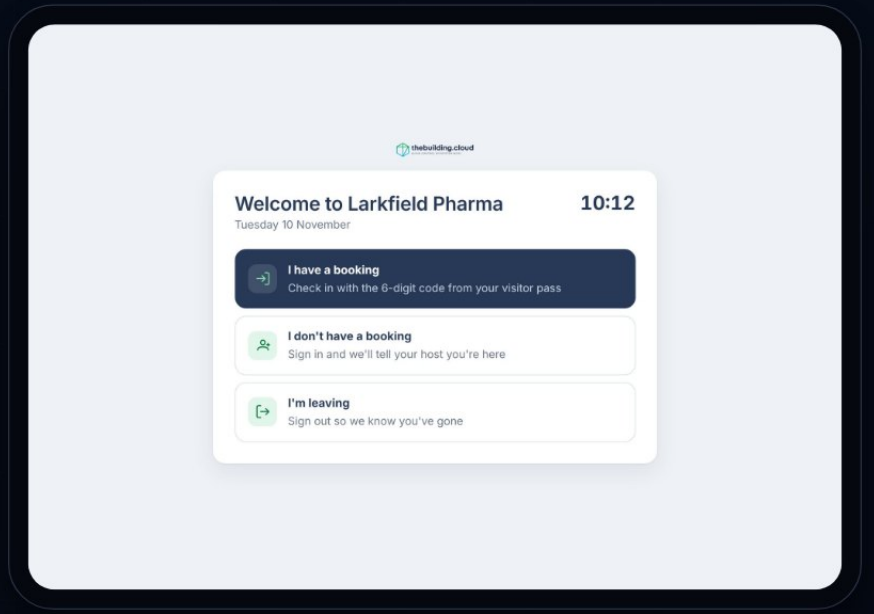
Walk-ins tick it before they sign in; booked visitors accept it on their pass. Each acceptance is time stamped, and a new text is asked again.

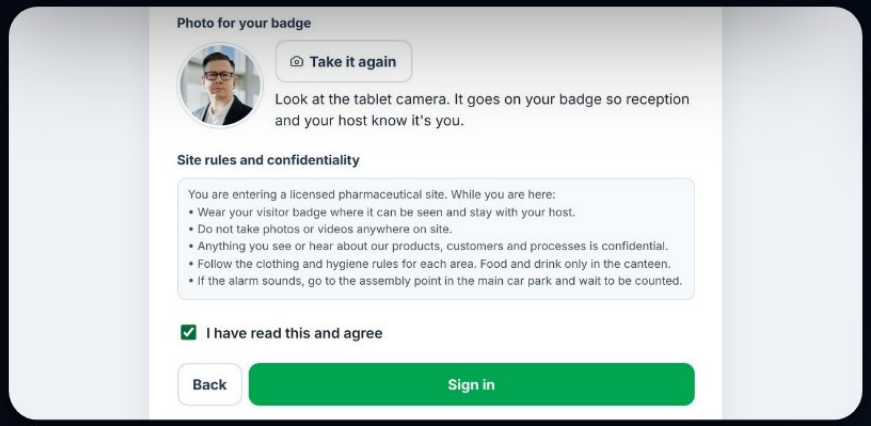
A photo on the badge

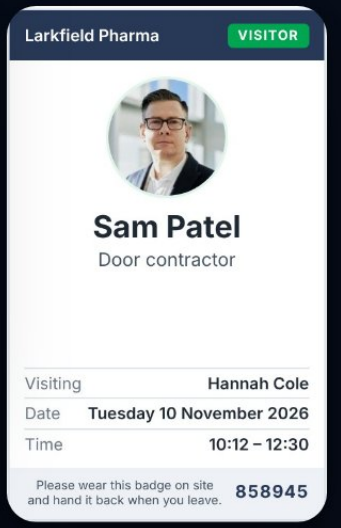
Taken on the tablet or the visitor's phone. Required, optional or off.

Phones sign in only on site

From the sign-in QR at the gatehouse, within the distance you set.







PRINTED VISITOR BADGE

● THE AUDIT TRAIL

Her pass opened QA. Not the drugs store.

Every door on the visit

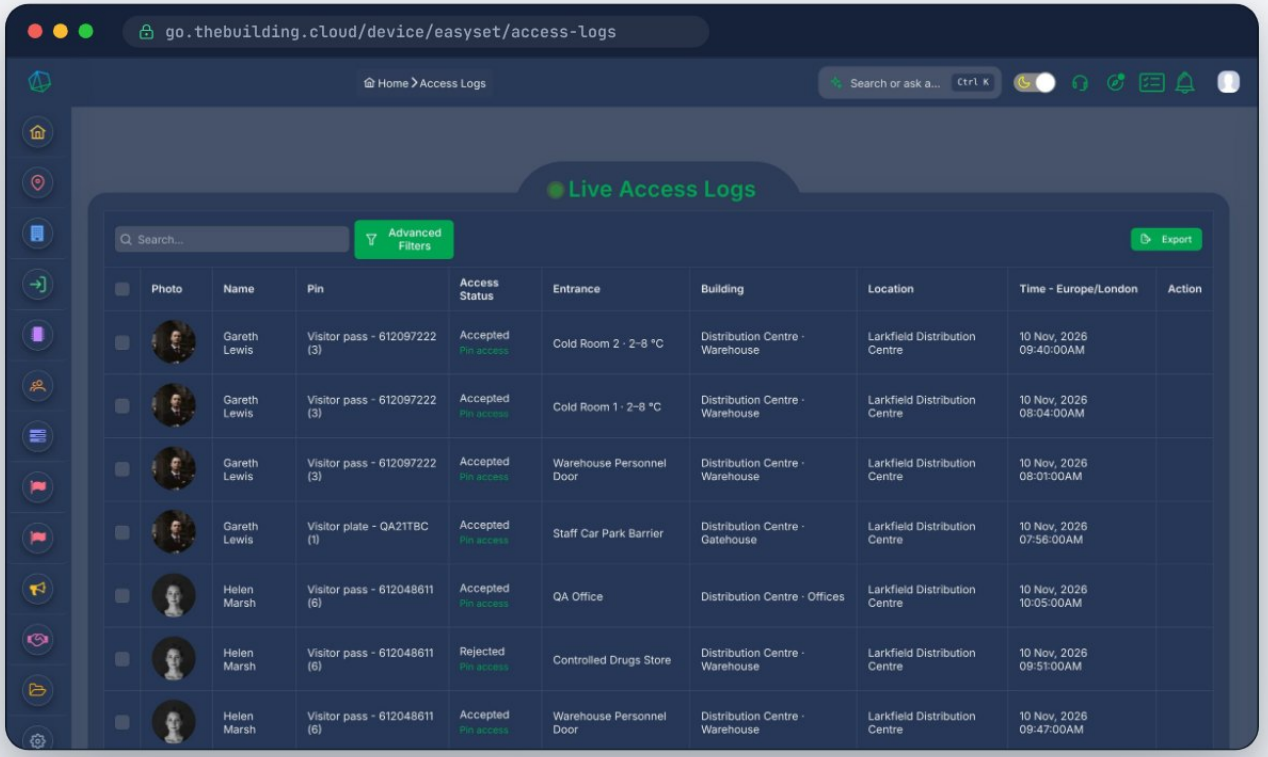
Each visit shows the doors used, how and when, and any refused attempt in red.

One log for staff and visitors

Who, which door, which credential and when, filtered by person, door or date.

Export it for your QMS

Download CSV or pull it through the API. Access logs are kept online for 60 days, so export them regularly.



Controlled Drugs Store · rejected
Visitor pass · 09:51

Doors used

08:52	Reception	QR code
08:55	Office Corridor	QR code
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09:47	Warehouse Personnel Door	QR code
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DOORS USED ON ONE VISIT

ZONES AND CREDENTIALS

The right zones for each door user. At the right hours.

Groups of doors

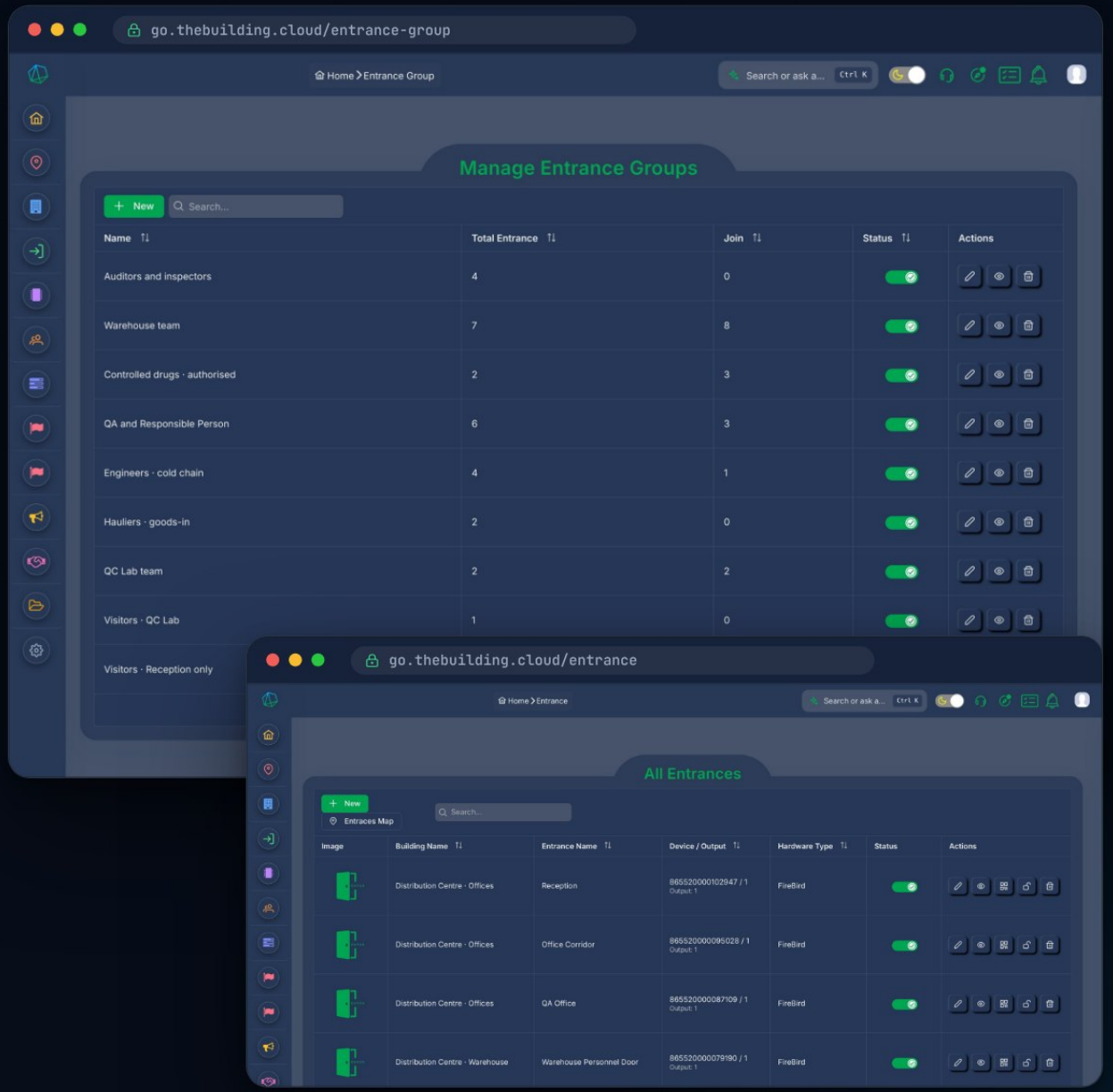
Controlled drugs, cold chain, quarantine and returns, QA, hauliers. Door users join only the groups they need.

A credential for each person

Phone door key, PIN, fob or QR code, never a shared code, each with its own hours and end date.

Leavers out in one step

Change a door user to Pending and their codes come off the doors.



HOSTS AND ESCORTS

Met at reception.
Never left waiting.

The host told at once

An email with the visitor's photo, and a push if they use the TheBuilding.Cloud app.

"I'm on my way"

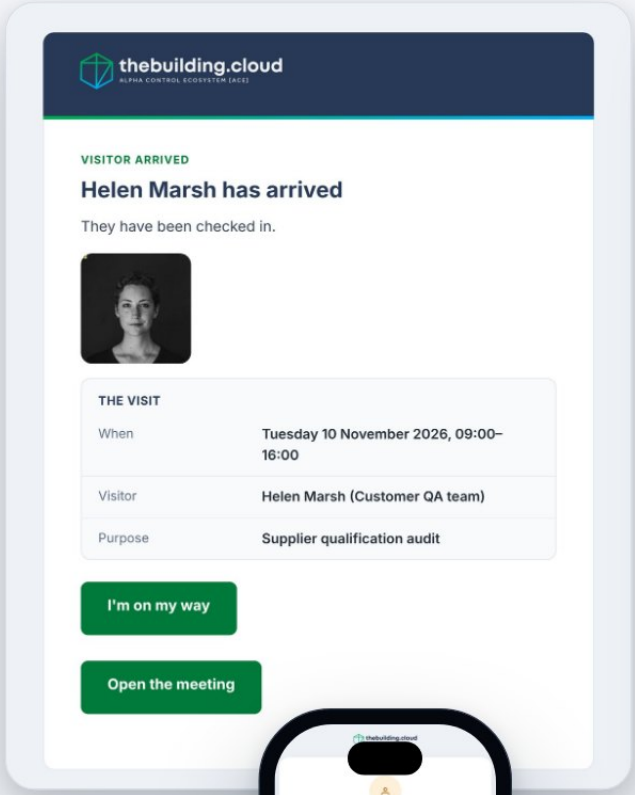
The visitor sees it on their pass.

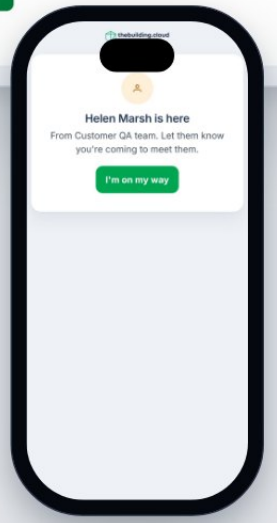
Stand-ins

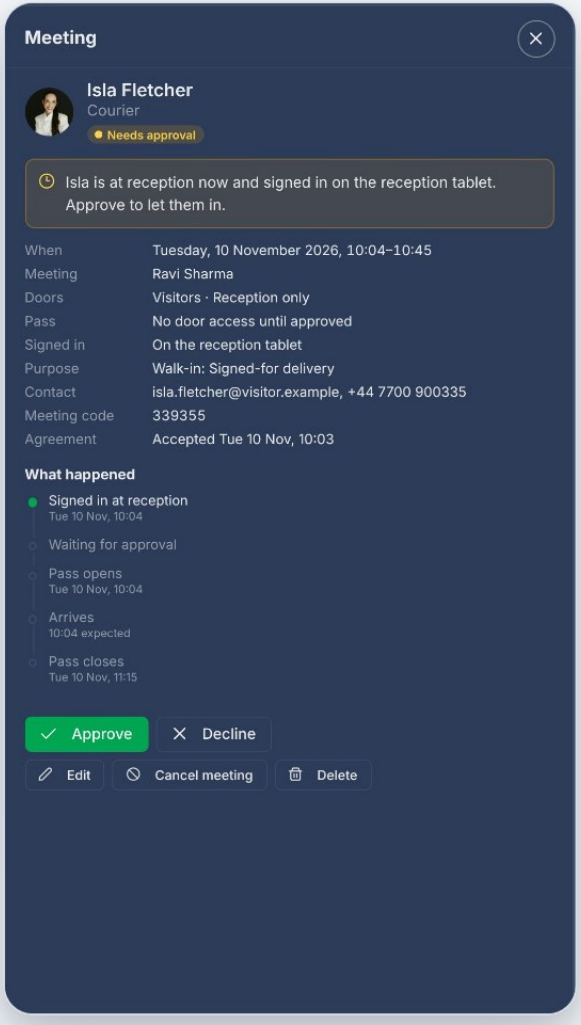
A colleague covers alerts and approvals when the host is in a clean area or a meeting.

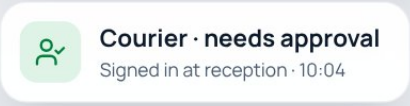
Blocked visitors

By email or number plate. They can't be booked or sign in.









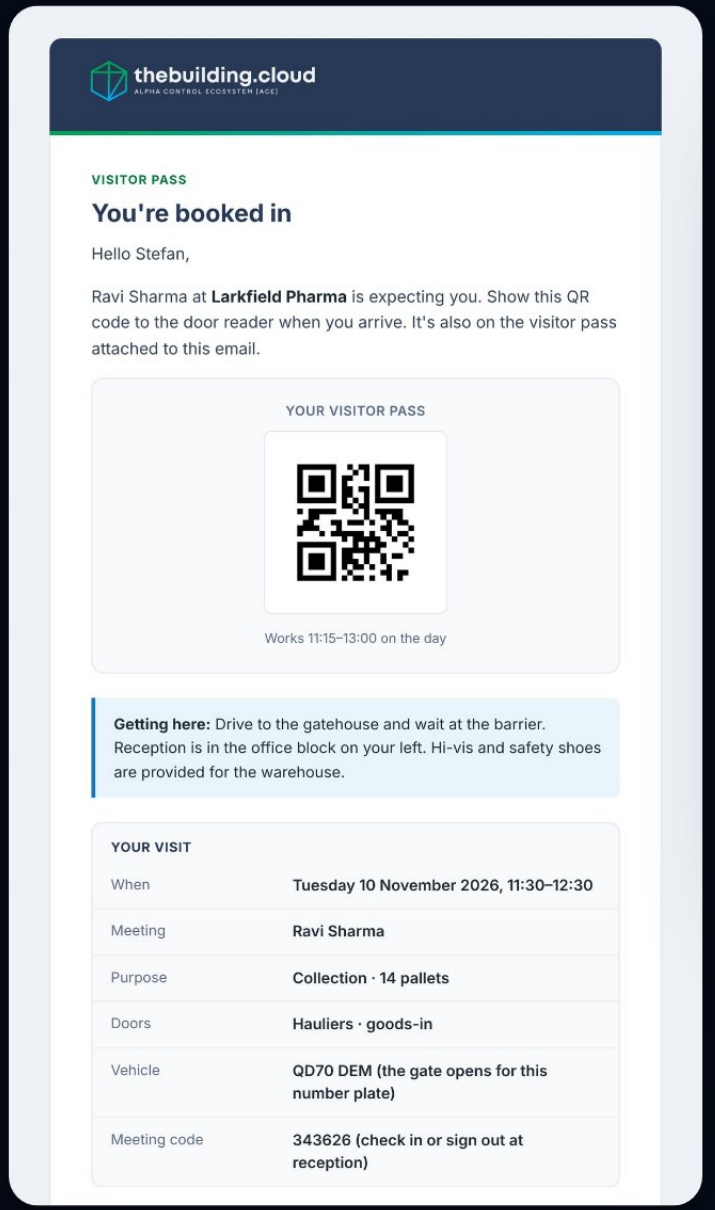
GOODS-IN

Booked plate.
Barrier up.
Gate and dock only.

1 Book the collection
The haulier, the slot and the vehicle's number plate, in the hauliers' group.

2 The driver gets a pass
By email, with the times, the gate and the meeting code. It opens 15 minutes before the slot.

3 The plate lifts the barrier
The number-plate camera reads it, the barrier opens and the driver shows as on site.



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VISITOR PASS

You're booked in

Hello Stefan,

Ravi Sharma at **Larkfield Pharma** is expecting you. Show this QR code to the door reader when you arrive. It's also on the visitor pass attached to this email.

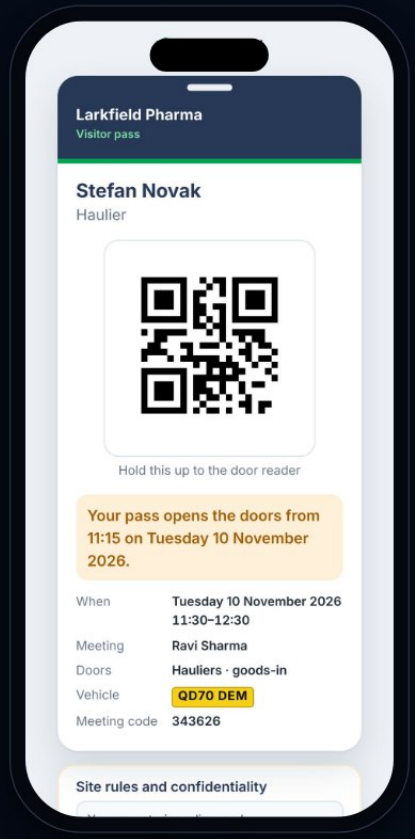
YOUR VISITOR PASS

Works 11:15–13:00 on the day

Getting here: Drive to the gatehouse and wait at the barrier. Reception is in the office block on your left. Hi-vis and safety shoes are provided for the warehouse.

YOUR VISIT

When	Tuesday 10 November 2026, 11:30–12:30
Meeting	Ravi Sharma
Purpose	Collection · 14 pallets
Doors	Hauliers · goods-in
Vehicle	QD70 DEM (the gate opens for this number plate)
Meeting code	343626 (check in or sign out at reception)



Larkfield Pharma
Visitor pass

Stefan Novak
Haulier

Hold this up to the door reader

Your pass opens the doors from 11:15 on Tuesday 10 November 2026.

When	Tuesday 10 November 2026 11:30–12:30
Meeting	Ravi Sharma
Doors	Hauliers · goods-in
Vehicle	QD70 DEM
Meeting code	343626

Site rules and confidentiality

Camera needed
Plates need a supported number-plate camera and the number-plate add-on.

● COLD-CHAIN ALARMS

A cold room alarm at 3 am. The right phone rings.

Wire the alarm relay of your temperature monitoring system to a FireBird I/O board. One rule calls, texts and emails the people you choose, switches on a beacon and tells your quality system.

Monitoring alarm
Volt-free contact



I/O board
4 inputs, 4 relays

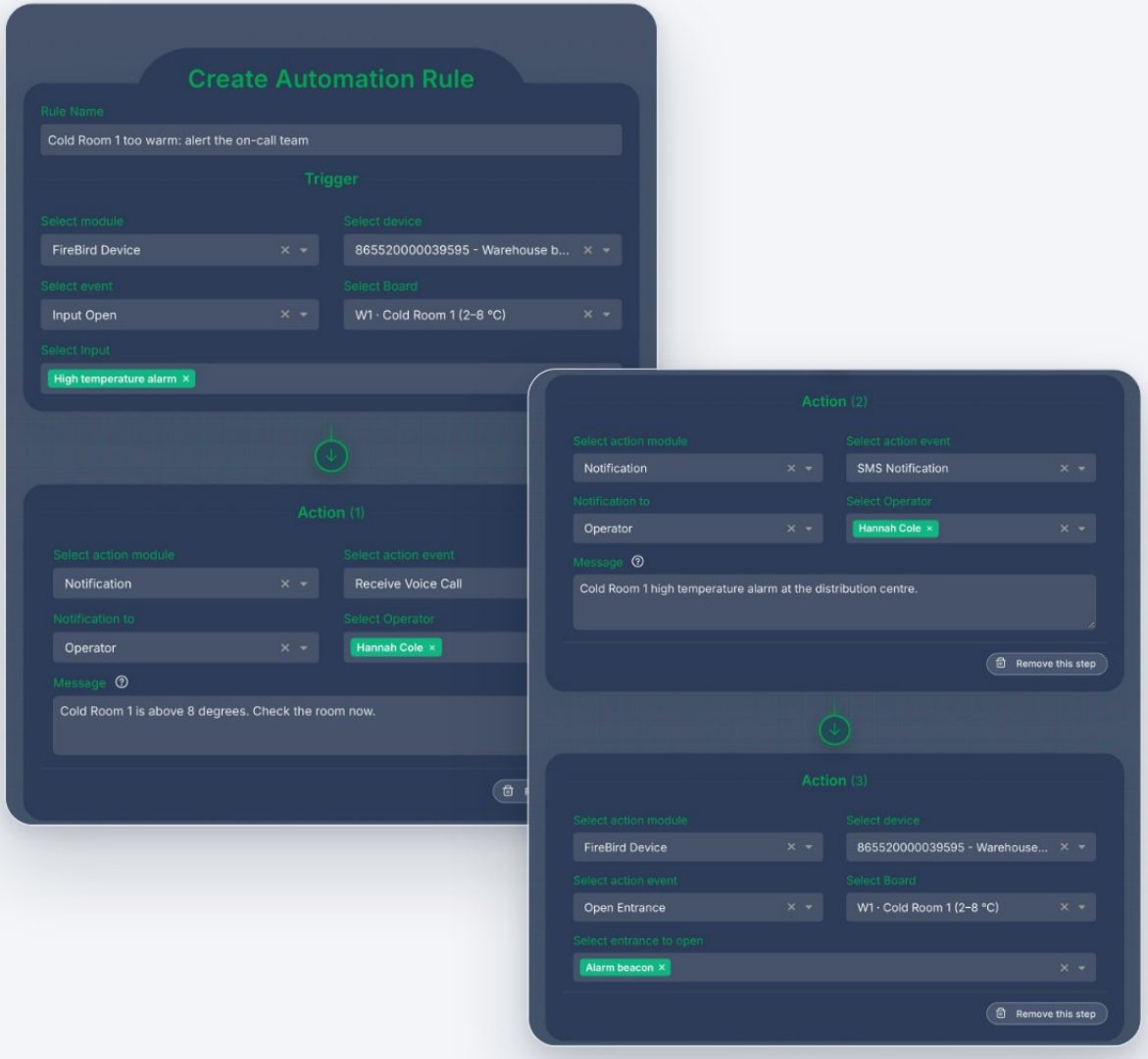


FireBird bridge
Cellular link

Your rule
Up to 5 actions

Your people
Call · SMS · email

Voice call · SMS · Email · Push · Telegram · # Slack · Webhook · Beacon or sounder

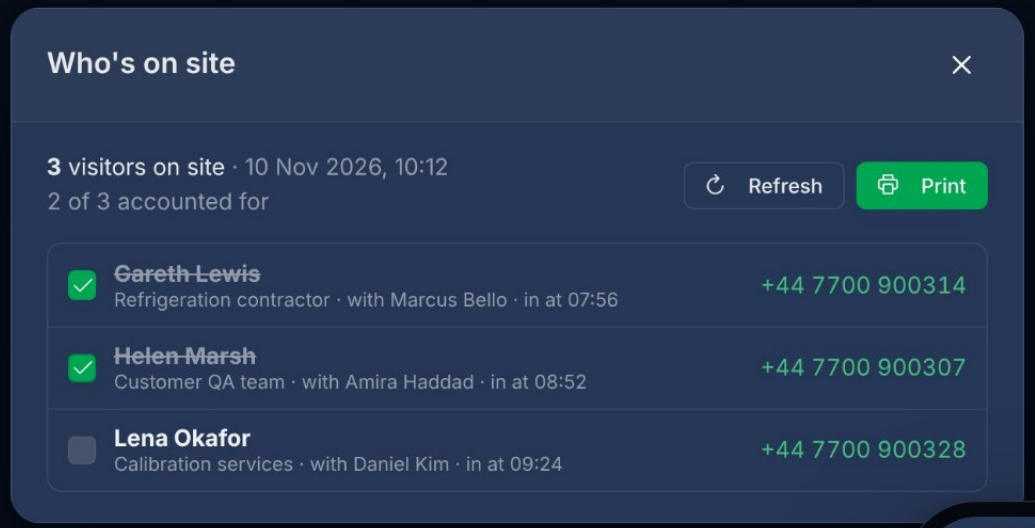


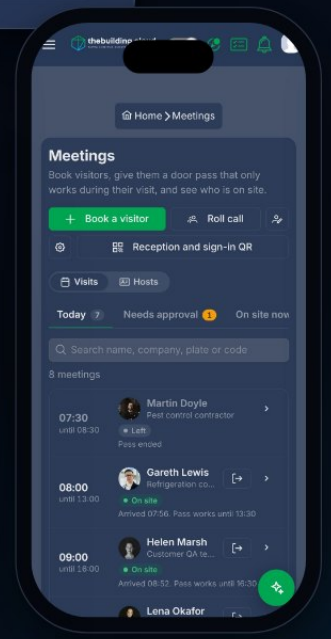
Keep your validated monitoring
We don't measure temperature. We carry its alarm to people and systems. Automation rules come with the Enterprise plan.

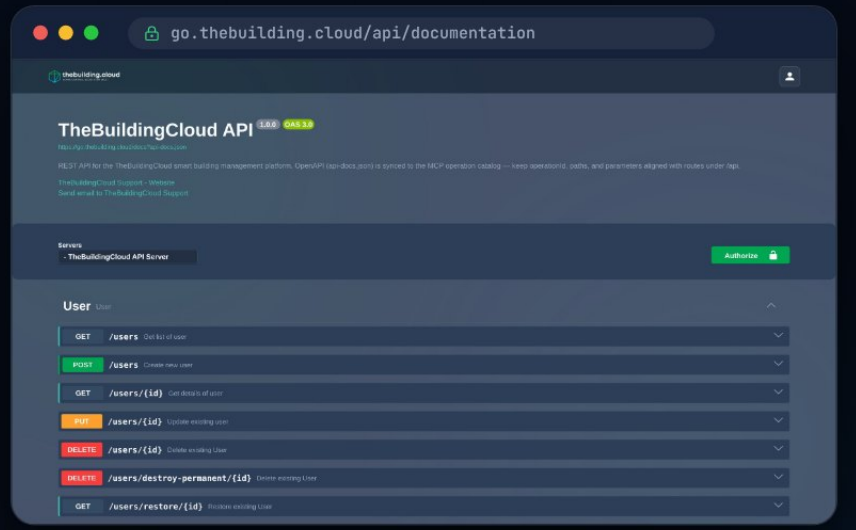
● ROLL CALL AND YOUR SYSTEMS

The alarm sounds. Every visitor counted.

Open Roll call at the muster point on a phone signed in as reception or site management: every visitor signed in on site, their host, time in and a number to call. Tick them off or print the list.







Retention you choose

Visits and photos deleted after 30 days to 2 years, or kept.

An API on every plan

REST API and webhooks for your QMS or ERP, and an MCP server for AI tools.

Ask the assistant

“Who is on site right now?” answered from your own data.

SWITCHING FROM A LICENCE-BASED SYSTEM

Know what you pay.
Know what happens if you stop.

	LICENCE-BASED CLOUD (E.G. VERKADA)	THEBUILDING.CLOUD
How you buy	— Per-device licences for 1, 3, 5 or 10 years	**Monthly or yearly plans; cancel any time, runs to the end of the paid period**
Prices	— UK price page lists hardware in US dollars	**Pro £95, Enterprise £150 a month, on our website**
Public-sector list	— £163.68 per licence a year (a reseller's G-Cloud 14 listing)	**One plan for the organisation, plus usage on Enterprise**
When the term ends	— 30 days' grace (90 if short of licences), then no device access or settings and alarms off; cameras keep recording	**Ends with the billing period. FireBird controllers can run standalone**

HOW A SWITCH WORKS

1. **Survey**
   We walk the site with you and price each door and gate.
2. **Reception first**
   Visitor sign-in can start on day one: it needs no door hardware.
3. **Door by door**
   Fit controllers zone by zone, keeping locks and exit buttons where they suit.

Checked on 31 October 2026: help.verkada.com (licence terms and expiry), verkada.com/uk/pricing, and the UK Digital Marketplace G-Cloud 14 listing. Verkada is a trademark of its owner. Lifetime controller warranty applies in cloud mode while your subscription is active; exclusions apply.

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ALPHA CONTROL ECOSYSTEM [ACE]

NEXT STEP

Start with reception and one zone. See the record build.

Tell us about your site. We'll survey the doors, set up visitor sign-in with you, and price the zones you want first.

- Your zones and controlled doors
- Visitors, contractors and hauliers each week
- The alarms you want to reach people

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help@thebuilding.cloud

WEBSITE
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